



coatcheck®

TICKETING SYSTEM MANUAL

SOFTWARE COMPATIBLE WITH ALL MOBILE DEVICES:





EN: CLOAKROOM, LUGGAGE TAG & ADMISSION/ENTRY TICKETING SYSTEM

FR: SYSTÈME D'ÉTIQUETAGE POUR VESTIAIRES, BAGAGES ET TICKETS

DE: GARDEROBEN, GEPÄCKAUFBEWAHRUNG & EINTRITTSKASSE TICKETSYSTEM

ES: IMPRESORA Y SISTEMA DE CONTROL PARA GUARDARROPA, EQUIPAJE Y ENTRADAS

NL: GARDEROBE, BAGAGELABEL & ENTREE TICKETSYSTEEM



INSTRUCTION VIDEOS ON:



NL:  YouTube **GARDEROBE.NL**

UK:  YouTube **CLOAKROOM.CO.UK**

DE:  YouTube **GARDEROBE.DE**

BOX CONTENT



TICKET
PRINTER

AC/DC
ADAPTER

POWER
CABLE



USE IN A DRY AND DUST-FREE ENVIRONMENT. KEEP AWAY FROM LIQUIDS. KEEP AWAY FROM CHILDREN. DO NOT OPEN THE TICKET PRINTER USING TOOLS.



UTILISEZ DANS UN ENVIRONNEMENT SEC ET SANS POUSSIÈRE. ÉLOIGNER DES LIQUIDES. GARDER LOIN DES ENFANTS. NE PAS OUVRIR L'IMPRIMANTE DE BILLETS EN UTILISANT DES OUTILS.



BITTE VERWENDEN IN EINEM TROCKENEN UND STAUBFREIEN UMGEBUNG. FERNHALTEN VON FLÜSSIGKEITEN. VON KINDERN FERNHALTEN. OFFNEN SIE DIE TICKETDRUCKER NICHT MIT WERKZEUGEN.

UTILIZAR EN UN AMBIENTE SECO Y LIBRE DE POLVO. MANTENER ALEJADO DE LÍQUIDOS. NO APROPIADO PARA NIÑOS. NO ABRIR LA IMPRESORA, UTILIZANDO HERRAMIENTAS.

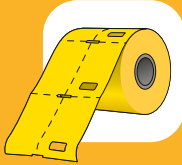
GEbruik IN EEN DROGE EN STOFVRIJE OMGEVING. HOUD UIT DE BUURT VAN VLOEISTOFFEN. NIET GESCHIKT VOOR GEBRUIK DOOR KINDEREN. TICKETPRINTER NIET OPENEN MET GEREEDSCHAP.

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AVAILABLE SUPPLIES

CLOAKROOM TICKETS



- 2-part cloakroom tickets
- available in 9 different colours or box of assorted colours
- text & logo editing can be done through the free software
- Coatcheck cloakroom tickets are made of thermal paper; no ink or toner required

LUGGAGE TAGS, SELF ADHESIVE



- 2-part self adhesive luggage tags
- available in all-white or white with purple stripes
- easy to detach, does not leave any glue residue
- Coatcheck luggage tags are made of thick thermal paper; no ink or toner required

ADMISSION TICKETS



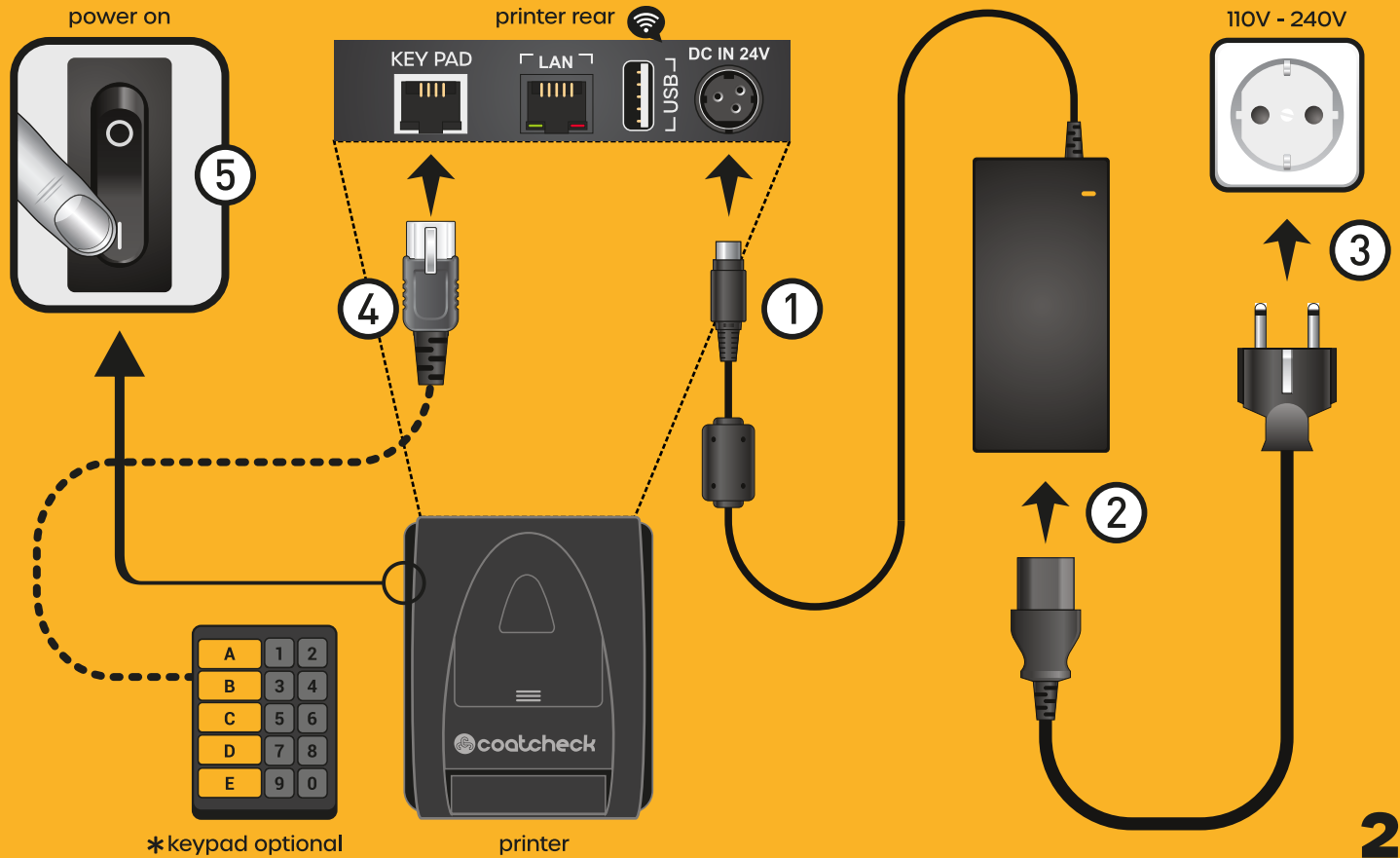
- single- and 2-part admission tickets, also useable as a drinking voucher
- available in 2 different thicknesses
- text & logo editing can be done through the free software
- Coatcheck admission tickets are made thermal paper; no ink or toner required

ADDITIONAL KEYPAD

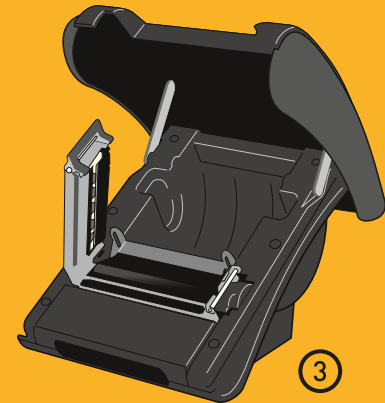
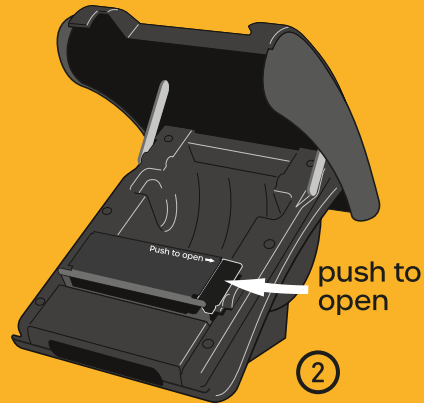


- 5 large buttons for different tickets, for instance Cloakroom A-B-C-D-E, luggage, entry tickets or vouchers
- number buttons for easy pre-printing any number of tickets
- industrial quality

QUICK CONNECT



QUICK LOAD



NORMAL USE



X or Z REPORTS

(WITHOUT OPTIONAL KEY-PAD)



X - TOTAL: NO NUMBER RESET, TICKET COUNT SPECIFIED BY 30 MIN.

Z - TOTAL: NUMBER RESET, TOTAL TICKET COUNT SPECIFIED BY 30 MIN.



POWER OFF



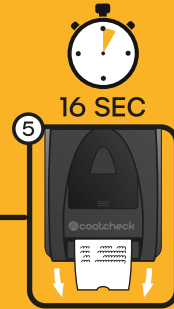
PRESS & HOLD
TICKET BUTTON



POWER ON



HOLD



HOLD TICKET BUTTON
FOR Z-TOTAL
OR
RELEASE TICKET BUTTON
FOR X-TOTAL



AFTER PRINTING A Z-REPORT THE COUNTER WILL BE SET TO ZERO

X or Z REPORTS

(WITH OPTIONAL KEY-PAD)

X - REPORT: NO NUMBER RESET, TICKET COUNT SPECIFIED BY 30 MIN.

Z - REPORT: NUMBER RESET, TOTAL TICKET COUNT SPECIFIED BY 30 MIN.



X-REPORT: PRESS 1,2,3,4,5 **A**

Z-REPORT: PRESS 1,2,3,4,5 **B**

LAST 5 Z-REPORTS: PRESS 1,2,3,4,5 **C**

*WITH OUR SOFTWARE YOU CAN
INSTALL YOUR PERSONAL PINCODE



AFTER PRINTING A Z-REPORT THE COUNTER WILL BE SET TO ZERO

coatcheck+ mobile

SOFTWARE FOR TICKET EDITING



**CONNECT THE WIFI
OF YOUR MOBILE DEVICE TO
THE COATCHECK WIFI :
COATCHECK_....**



**PASSWORD TO CONNECT:
coatcheck_1234**



SOFTWARE

8

coatcheck® 



EDIT TICKETS



REPORTS



LOGO'S



SETUP



EDIT TICKETS

9

TICKET TYPE	choose cloakroom, entry or concert tickets
☒ ENABLED	switch this button on/off
ICON/LETTER	create sections or use icons in your cloakroom
NUMBER SERIES:	combine buttons using the same number series
☐ GROUP ENABLED	print 1 ticket for several persons
☒ PRINT TICKET NUMBER	switch number printing on/off
PRINT LOGO 	choose the logo you want to use
PREVIEW LOGO	preview logo
☒ PRINT DATE/TIME	switch print date/time on/off
€ 2	price printed on the ticket
☒ PRINT PRICE	switch print price on/off
 1	start ticket number
 9999	stop ticket number
VOUCHER IMAGE 	voucher image
 FREE TEXT 1	free text 1 (for admission/entry tickets only)
 FREE TEXT 2	free text 2 (for admission/entry tickets only)
 FREE TEXT 3	free text 3 (for admission/entry tickets only)
 NR. OF TICKETS ON PUSH	multiple tickets on 1 push
☒ PRINT TEST TICKET ON SAVE	switch on/off, saved changes will be printed out on a test ticket
 SAVE TICKET	save the changed settings of this button
 MENU 	return to previous menu

REPORTS



PRINT X-REPORT

no number reset, ticket count specified by 30 min.



PRINT X-REPORT



PRINT LAST Z-REPORT

Z-Report: number reset, total ticket count.

1

start number of z-report

11

end number of z-report

PRINT SEQ.NUMBER

print out 1 z-report with total of start to end number

07-07-2019

start date of z-report

07-08-2019

end date of z-report

PRINT DATE RANGE

print out 1 z-report with total of start to end date



REPORTS



LOGOS



choose the logo you want to upload*
see also page nr. 13-15



location to save the logo 1-20 logo's of each
header type and voucher possible



select the logo file (bmp, j-peg or pdf)



sent the logo to the printer



previeuw of the logo

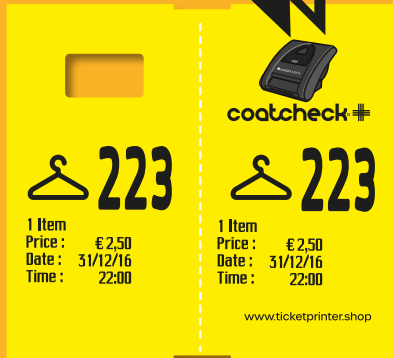


0001	individual printer number
ENG	select printer language
€	select currency
☐ ENABLE SERIAL NUMBER PRINT	switch serial number on/off
☒ ENABLE X-REPORT	switch x-report on/off
☐ ENABLE REPRINT REPORT	switch reprint z-reports on/off
☐ ENABLE GRAND TOTAL	switch x-report grand total on/off
 SAVE CONFIGURATION	save printer settings
 DEFAULT SETTINGS	price printed on the ticket
 SYNC DATE/TIME	set date and time
 EXPORT SETTINGS	export printer settings and save file
 IMPORT SETTINGS	open file with printer settings and sent to printer
 UPDATE FIRMWARE	update firmware printer *also see page 23
... ADVANCED SETTINGS	
PASSWORD FOR MASTER RESET	coatcheck+reset
 MASTER RESET	reset to factory settings
NEW OWNER PIN	5 digit pin for z-report
SET OWNER PIN	
NEW MANAGER PIN	5 digit pin for z-report
SET MANAGER PIN	
 MENU 	

TICKET EXAMPLES AND LOGO USE FOR CLOAKROOM TICKETS

HEADER 240x168

FOR CLOAKROOM USE
HEADER LOGO 240 X 168 PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



CLOAKROOM



SELF ADHESIVE LUGGAGE TAG

**TICKET EXAMPLES
AND LOGO USE FOR ENTRY TICKETS**

**HEADER MEDIUM
576X240**

FOR ADMISSION / ENTRY TICKETS
ENTRY MID SIZE LOGO 576 X 240PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



**ENTRY MID SIZE LOGO
576 X 240**

**HEADER MEDIUM
576X360**

FOR ADMISSION / ENTRY TICKETS
ENTRY **BIG** SIZE LOGO 576 X 360PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



**ENTRY BIG SIZE LOGO
576 X 360**

**TICKET EXAMPLES
AND LOGO USE FOR CONCERT TICKETS**

**HEADER MEDIUM
576X240**

CONCERT TICKETS:
MID SIZE LOGO 576 X 240PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



**CONCERT MID SIZE LOGO
576 X 240**

**HEADER MEDIUM
576X360**

CONCERT TICKETS:
BIG SIZE LOGO 576 X 360PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



**CONCERT BIG SIZE LOGO
576 X 360**

TICKET EXAMPLES AND LOGO USE FOR VOUCHERS

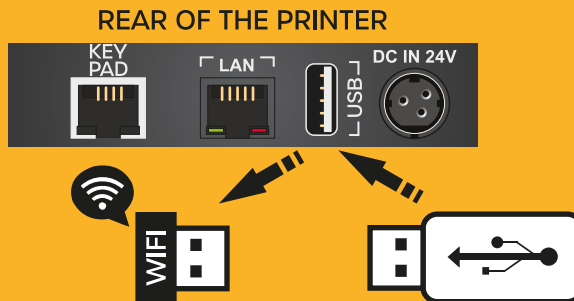
 VILLA THALIA CLUB yourwebsite.com This Saturday Night at your venue Price € 10,00 Code 9999 Date 31/12/2016 Time 22:00 www.ticketprinter.shop	 VILLA THALIA CLUB yourwebsite.com This Saturday Night at your venue Price € 10,00 Code 9999 Date 31/12/2016 Time 22:00 www.ticketprinter.shop	  223 1 Item Price: € 2,50 Date: 31/12/16 Time: 22:00	 coatcheck  223 1 Item Price: € 2,50 Date: 31/12/16 Time: 22:00 www.ticketprinter.shop
PROMOTIONAL VOUCHER OPTION YOUR VOUCHER IMAGE HERE FOR ANY PROMOTION 576X400 PIX www.ticketprinter.shop	NXT EDITION OF: BUMB DECEMBER 07 2020 yourclub.com www.ticketprinter.shop	 ENJOY A FREE COFFEE FROM US	 www.ticketprinter.shop

QUICK MAINTENANCE

cleaning of the printhead when printing is faded or incomplete



INSTALLATION FIRMWARE UPDATES



See our website for software/firmware updates www.gardero.be/en/helpdesk-en

- 1** put the run file and the `coatcheckUpdate 5_???.7z` firmware on a empty usb stick
- 2** get the wifi dongle out of the rear of the machine
- 3** switch the machine on and wait till it has completed the start up showing the welcome ticket
- 4** put the usb stick in the printer and wait till it has completed the start up showing the welcome ticket with **new** software 5.0???
- 5** remove the usb stick and put the Wifi dongle back in the printer again

****** The machine has been updated the firmware, software programmed or changed settings have not been changed by updating the firmware.



INSTRUCTION VIDEOS ON:



NL:  YouTube **GARDEROBE.NL**

UK:  YouTube **CLOAKROOM.CO.UK**

DE:  YouTube **GARDEROBE.DE**



WE LIKE TO HELP YOU!

garderobe.nl



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